

Vision, Mission and Company Values

Vision

To improve lives and business performance through high quality apprenticeship programmes that enhance the knowledge, skills and behaviours of people within their roles.

Mission

To develop people and organisations through immersive apprenticeship programmes. To achieve this, we will:

- Invest in high quality and engaging resources that enhance programme delivery.
- Provide tailored apprenticeship programmes to meet learner and employer needs.
- Deliver aspirational apprenticeships that deliver a real return on investment for employers and new applicable skills for apprentices.
- Enable and empower learners to take ownership of their learning and develop their skills at work and in a wider personal and social context.

Values

Aspire for Excellence

A drive for continuous improvement in everything we do to deliver a quality learning experience.



Solutions Driven

A team that is creative and provides ideas, options and alternatives to challenges.



Learner-First

Integrity in our approach with employers and learners that puts their success first.



Togetherness

Use the power of collaborative working to share, empower, educate, and innovate.



Strategic Goals and Quality Standards for Apprenticeship Delivery

To help guide the direction of Skills Office Network in meeting our vision and values and ensure that we continue to strengthen our organisation, our apprenticeship delivery will:

- Focus on quality improvement, curriculum development, and delivery that is responsive to local and national needs.
- Invest time and resources into ensuring our staff continually develop their specialist skills as well as teaching and learning practices.
- Forge strong relationships with trade bodies and employers and work together to develop curriculum that meets their needs and positively impacts their business.
- Significantly improve the personal and professional opportunities and experiences of learners.
- Create a safe, inclusive and open learning environment that genuinely cares for, and supports, the wellbeing and safety of all learners and staff.
- Aim to have all of our tutors are observed as 'Outstanding' or Good 'during' observations of teaching and learning.
- Aim for 95% learner and employer satisfaction scores.
- Stretch and develop our learners to aim for Distinction-level grades at end-point assessment.

How We Will Measure Progress of Strategic Goals

- Benchmark ourselves against peers and sector norms.
- Develop strategic key performance indicators to monitor and track our performance towards achieving our strategic goals.
- Ensure our strategic goals feed into curriculum and planning documents, and self-assessment reports.



James Neilands
Director